CONTENTS

The Current State and Development of e-Business for the Machinery Industry in Taiwan 153
Woo-Tsong Lin, Bor-Yu Yang and Shih-Ching Wang

The Evolution of e-Business in the Metal Industry: Case Studies in Taiwan 163
JrJung Lyu and Weng-Sing Hwang

A CPFR® Implementation Methodology Study—A Carpenter Mechanical Industry Case Study 172
James T. Lin, Chen-Hao Yang and Tun-Mu Lin

A Sales Support System for Agents of the Machine Tool Industry 179
Jen-Teng Tsai, Wen-Chih Chiou, Shui-Shun Lin, Zeng-Xiang Tsai and Chyuan Perng

A Study on e-Business Application for IT Industry: Current Status and Future Trend 188
Ming-Kuen Chen and Lu Chang

A Process-Oriented Methodology for Designing the Logistics Service Provider’s Information System 201
Brian Wang, Hsing-Pei Kao and Jason Huang

Manufacture’s Ordinary Implementation and Operation of CPFR® A Case Study of Shoes Industry 210
Yuan-Ping Luh, Shuen-Chieh Chang and Tse-Chun Su

Customer Segmentation Using Satisfaction Demanding Analysis 219
Wei-Shing Chen and Wei-Shung Chang

Configuring Value for Internet Business Model and Competitive Advantage 228
Yii-Fen Kao and Yeong-Jia Goo

A Study on e-Business Application of Power Industry: Current Status and Future Trend 237
Ming-Kuen Chen and Hao-Chun Chuang